

LET'S MEET THE DENTAL STAFF



“Who knows what a dentist is?”

“Why is it important to go to the dentist?”



Receptionist



Office Phone



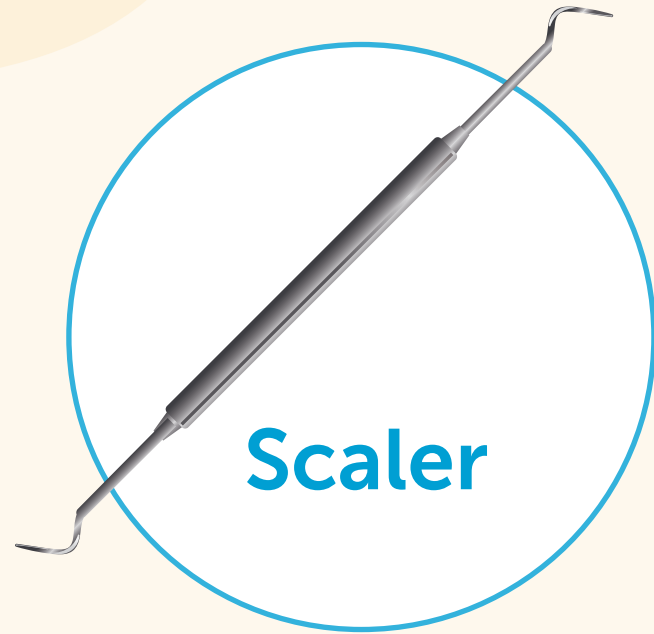
Hygienist



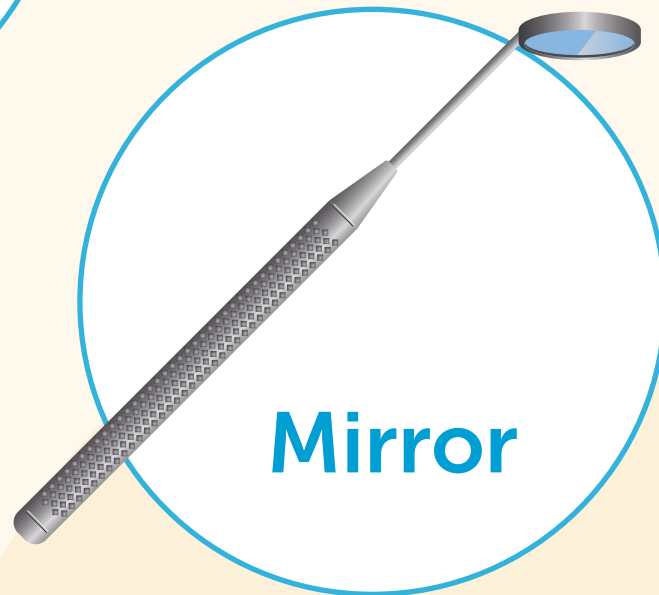
Dental Instruments:



**Dental
Polisher**



Scaler

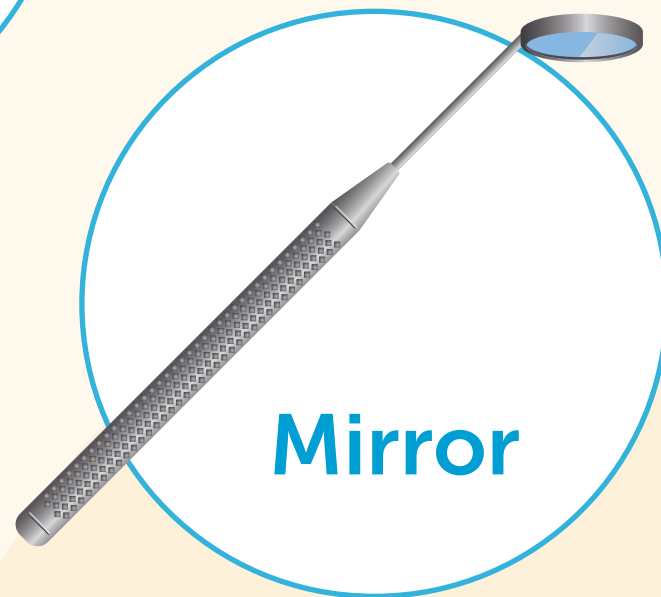
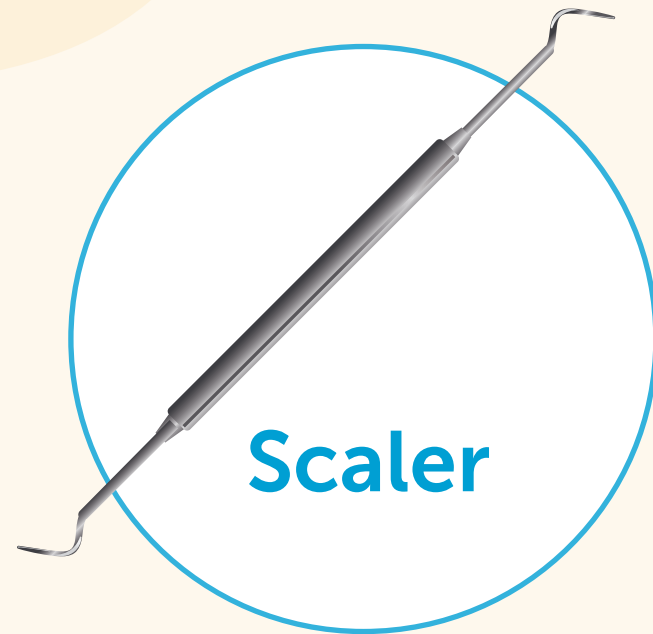


Mirror

Dentist



Dental Instruments:



WHY IS IT IMPORTANT TO LISTEN TO THE DENTAL STAFF?



Listening

What does it look like to listen?

What does it look like to not listen?



Images of Active Listening



Images of Inactive Listening



TELLING THE DENTIST HOW WE FEEL



Speaking

- How do I talk to others?
- How do I let others know how I feel?
- How do I ask for help?



Emotions



How to tell a Dentist or Hygienist how we feel

I feel _____ , so could you _____?

I feel scared, so could you tell me what's happening?

I feel pain, so can I raise my hand when it hurts so you can stop and give me a break?

I feel thirsty, can you get me some water?